

Judy Micklewright

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Judy's focus in recent years is in the area of sustainability utilising her experience and skills to promote, develop and implement sustainable practices in residential, community, NGO, government and business environments. She has a Masters in Applied Science (Social Ecology) and a Diploma in Business Studies. Judy has undergone training and education in environmental and sustainability areas, is certified in Business and Home Sustainability Assessment and is participating in a number of sustainability initiatives and volunteer community activities in these areas.

Prior to working in the sustainability field Judy has had a successful and extensive career spanning many business functions including strategy and business planning, benefits realisation and performance management, procurement, finance, shared services, customer services, and information and communications technology. Judy's capabilities and experience are wide ranging and include consulting and analysis at all levels of management across government (federal, state & local), financial, utilities, telecommunications and retail sectors.

Judy has the ability to see the broader perspectives, an enquiring, analytical, strategic, systemic and insightful approach complemented with excellent written, verbal, listening and presentation skills, a personable demeanour and highly regarded client and people relationship experience at all levels of seniority. She is results oriented and quality focused.

Sustainability Sector *2009 - present*

After participation in the Australian government's Green Loans Home Sustainability Assessment scheme Judy became involved in the sustainability field. Since that time Judy has been involved in sustainability assessment and a variety of other consulting activities in a number of cross sector organisations including community, not for profit, business and government organisations. Activities include:

- Energy assessor with the Housing Tasmania / Sustainable Living Tasmania Energy Champions initiative, delivering education and upgrades to Housing Tasmania clients
- Sustainability assessor for the NILS Energy Efficiency Subsidy Program, undertaking design and development of information brochures for client use, and delivery of education to clients
- Energy usage assessments in the education sector with recommendations for implementation of energy efficiency and other sustainable practices in schools and colleges
- Home sustainability assessments
- Business sustainability assessments including working with business to assess carbon emissions and identify opportunities for energy efficiencies and sustainable business practices
- Feasibility study for a local council for transition to solar or other energy efficient hot water systems at the local Sports Centre
- Design, development and implementation of data collection and analysis tools for use in residential and business environments including:
 - carbon accounting (GHG Protocol) data
 - residential energy and water consumption data
- Research, analysis, and presentation of information in energy efficiency, waste and other related sustainability areas to a variety of forums including residential, community, not for profit and business environments
- Participation in tendering, selection and implementation of solar hot water bulk purchase scheme for residential community group
- Participation in the Australian Government's Green Loans Program as Home Sustainability Assessor

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Career Summary other than work in sustainability field

<i>Organisation</i>	<i>Job Role</i>	<i>Activity</i>	<i>Dates</i>
Developing Potential Australia	Workshop Facilitator	Facilitation of annual strategic planning workshop for the Cradle Coast Authority Tasmania.	April 2012
Aurora Energy	Business Analyst	Ad hoc business analysis assignments across a variety of business areas	Dec 2010- June 2011
Department of Justice, Consumer Affairs & Fair Trading (CAFT), Tasmania	Business Analyst	Business improvement and transitional activities in several CAFT operational areas including business names registration transition to Commonwealth; specifying new Incorporated Associations system; and Births, Deaths and Marriages process improvement and risk mitigation	Jan 2010- Oct2010
Aurora Energy	Organisational Change & Communications Manager	Creation and implementation of change management strategy for a desktop replacement infrastructure project Project monitoring and review role to the Retail & Pricing Tariff Submission team to ensure submission of the tariff document to the Regulator was made within tight deadlines.	Oct2009- Dec2009
Warringah Council	Corporate Planner (temporary position)	Corporate planning with Strategy & Policy division working on Strategic Community Plan, performance framework and KPIs, business processes and organisational reporting	Mar2009- June2009
UK Foreign & Commonwealth Office	Business Analyst	Working in the UK Foreign Office's Consular Strategy Program with responsibility for design and implementation of a global consular balanced scorecard	Aug2007- Apr2008
UK Home Office	IT Business Partner	Home Office IT Business Partner with specific responsibility for the National Offender Management Services (NOMS) Directorate, a relationship management and business transformation role	Dec2006- June2007
British Transport Police	Business Consultant and Change Manager	Introduction of purchasing function efficiencies and implementation of Purchase to Pay (P2P) and strategic procurement, including strategic change management planning	Nov2005- Sept2006
EDS Australia Pty Ltd	Business Analyst	Business Analyst and Project Manager within global desktop infrastructure rollout program	Oct2004- May2005
Department of Commerce, NSW The Audit Office of NSW	Consultant	Business consulting and analysis assignments in areas of procurement and benefits realisation	April2002- Oct2004
SMS Management &	Consultant	Development of a materials supply business	May2001-

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Consulting		strategy and plan and redesign of procurement practices and processes for major power generation organisation	Mar2002
Department of Finance and Administration, Pricewaterhouse Coopers, Victorian Government Procurement Board, Franklins Limited, Office of Employment Advocate, Cable & Wireless	Consultant	Several eCommerce consulting and analysis assignments to a variety of public and private sector organisations	Mar1996- May2001
BT Global Services (Syntegra Australia)	Consultant	eBusiness and technology consulting assignments to private and public sectors	July1994- Dec1995
Tandem Computers Pty Ltd	Acting Support Manager, Pre and Post Sales Support Analyst, Technical Account Manager	Numerous roles including consulting, project management, account management, pre-sales and technical support.	Nov1984- Jun1994

SKILLS SUMMARY

Sustainability Assessment: experience in sustainability assessment services providing practical recommendations in areas of energy, water and waste efficiency practices, thermal performance of buildings, and business operational functions such as procurement and transport.

Business Analysis and Consulting: Solid experience of consulting in many functional areas at all levels of management. Strategies and recommendations developed have been instrumental in enhancing organisations' business operations. Used to working within structured methodologies such as Prince 2 and MSP.

Change Management: Establishing, implementing and monitoring of change management programs to meet specific business objectives and continuous improvement.

Business Process: Extensive experience of business transformation through strategy development and alignment of business processes with organisations' strategies and operations.

Strategy Capability: A conceptual, strategic and versatile thinker employing a structured and pragmatic approach to problem solving and change integrated with business acumen.

Performance Management/Benefits Realisation: Effective change agent, skilled in performance improvement, balanced scorecard and benefits realisation, including systematic diagnosis and prescription, through to intervention and evaluation of results utilising facilitation and coaching methods.

Supply Chain: Solid experience in supply strategy and procurement reform including supply policy and strategic sourcing, purchasing processes and eProcurement.

Workshop & Group Facilitation: Facilitation of workshops and groups (at all levels) to identify solutions and develop strategies and plans to achieve outcomes to business results.

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Communications: High level written, verbal, listening and presentation skills and sound experience in communicating and interacting at senior level, internally and with customers. Advanced desktop tools skills (Word, Excel, PowerPoint, Visio, Project, Access).

Personal: Ability to see the broader perspectives, an enquiring, analytical, strategic, systemic and insightful approach complemented with a personable demeanour and highly regarded client and people relationship experience at all levels of seniority.

HIGHER EDUCATION AND PROFESSIONAL QUALIFICATIONS

Education & Training:

- Master of Applied Science (Social Ecology), University of Western Sydney (2002)
- Certificate IV in Business Sustainability Assessment (2012)
- Certificate II in Home Sustainability Assessment (2009)
- Permaculture Design Certificate (2014)
- Certificate II in National Maritime Operations (Coxswain), NSW TAFE (1999)
- Statement of Attainment in Environmental Management, TAFE OTEN (1995)
- Higher National Diploma in Business Studies from Ealing Technical College (London)
- OH&S in the Construction Industry (White Card)
- Various Professional & Personal Development Programs

Volunteer Activities:

Judy has provided her services to the following community initiatives:

- Business Mentor Services Tasmania
- Sustainable Living in Kingborough (SLiK)
- NSW Fisheries/Warringah Council/Project Aware Fishcare program for Long Reef Aquatic Reserve (participation in provision of education and awareness programs about the Aquatic Reserve)
- Coastal Environment Centre (Sydney) projects - design of educational plaques for public display
- Community Bush/Park Care